



SAFER COMMUNITIES PARTNERSHIP

**Community Safety Crime Prevention
Operational Plan 2016/2017**

**Annual Report 2016 - 2017
(including quarterly period April to June 2017)**

Background

The City of Karratha is actively working to create safe, healthy and livable communities through the Safer Communities Partnership.

Community safety, which has been identified as a priority for the City and our community, is a complex area that cannot be addressed by any one organisation alone. The City joined forces with WA Police and key industry and government stakeholders to form the Safer Communities Partnership (formerly known as the Cleansweep Taskforce), and is working with the community to develop and implement programs to address community safety.

The Safer Communities Partnership delivers community safety initiatives focusing on the following five key areas:

- Crime / anti-social behaviour
- Graffiti management
- Litter Management
- Drug and alcohol management
- Road & vehicle safety

The Safer Communities Partnership Strategic Plan 2015-2018 addresses Theme 1 'Our Community – Diverse and Balanced' in the City's Strategic Community Plan 2016 – 2026, has been developed to build on the successes of the Cleansweep Taskforce Strategic Plan 2012-2015 and further enhance our community as a safe and desirable place to live.

Steering Group

The Safer Communities Partnership comprises a Steering Group, which meets on a regular basis. All meetings are chaired by the City of Karratha Mayor. The Community Safety Coordinator manages the Safer Communities Partnership and the City of Karratha community safety and crime prevention function.

As per the Terms of Reference current Steering Group Members include representatives from:

- City of Karratha
- WA Police
- Rio Tinto
- Woodside / North West Shelf Project
- Housing Authority

Invitations to meetings are often extended to include representatives from organisations to contribute to discussions and problem solving in relation to community safety matters within the City of Karratha.

Safer Communities Partnership Strategic Plan 2015-2018

Four strategic goals are outlined in the Safer Communities Partnership Strategic Plan 2015-2018, these being:

1. Safe and well maintained public spaces
To create built and natural environments that are safe, attractive, well maintained and utilised by the community.
2. Partnering for a safer community
To strengthen existing and establish new partnerships which enable collaborative and effective approaches for addressing community safety
3. Communications and promotion
To create awareness within the community on safety & crime prevention initiatives
4. Community Action, Connection and Involvement
To engage and collaborate with the community to implement effective programs to address crime prevention and community safety

Community Safety Survey

The first community safety survey, conducted in August 2015, was used as part of the community consultation process to develop the Safer Communities Partnership Strategic Plan, and also provided the benchmark in relation to measuring performance of the Safer Communities Partnership and effectiveness of community safety strategies.

Surveys are now conducted on an annual basis, in November each year. In addition to being an evaluation tool, results are analysed to assess community sentiment and priorities and assist in determining the focus of the Safer Communities Partnership when developing the Operational Plan for the forthcoming year.

Operational Plan

Specific objectives have been set in relation to each of the Strategic Plan goals and an operational plan is developed in consultation with the Steering Group to confirm the key projects and activities to be delivered each year.

Following is an overview of community safety activities undertaken during 2016 / 2017 and for the quarter April to June 2017.

1. Safe and Well Maintained Public Spaces

Goal: To create built and natural environments that are safe, attractive, well maintained and utilised by the community.

Ref ID (Strategic Community Plan 2016 - 2026)	Objective	Action	Activity Notes
1.b.1	Improve access and safety at key locations within the City and areas of high pedestrian traffic	Develop & implement the Footpath Lighting Strategy	<ul style="list-style-type: none"> Footpath lighting installed in Pegs Creek, Millars Well and Bulgarra along key walk route to Karratha CBD. Sixty-three solar lights installed along approx 2km of footpaths Development of the Footpath Lighting Plan has not commenced as the Plan references the City Footpath Plan, which is currently under review and expected to be finalised late in 2017.
		Develop & implement the CCTV Plan for key community facilities	<ul style="list-style-type: none"> Grant application submitted for CCTV installation for Tambrey Pavilion, which was unsuccessful. Development of long term plan for CCTV not commenced and held over until 2017/2018 due to competing priorities
1.b.1	Facilitate and support programs and initiatives that promote clean, attractive towns that are well utilised by the community	Develop & implement the City of Karratha Graffiti Management Plan	<ul style="list-style-type: none"> Graffiti Management Plan 2016 - 2018 finalised and endorsed by Safer Communities Partnership. Tender process completed, with Graffiti Removal Contractor engaged for 2 year (plus 1-year extension) contract period. Graffiti Contractor continued to remove graffiti on a regular basis – approximately 25 hours per fortnight. Number of graffiti reports & amount of removal remains steady - with 679 hours dedicated to graffiti removal this year Contractor required to attend all offensive or racist reports within 48 hours. Contractor exceeds requirements, with most urgent work removed with 24 hours. Working with Department of Corrective Services to facilitate young offenders completing 'voluntary hours' assisting with graffiti removal. One juvenile offender completed 5 hours' work. Community graffiti wipes (220 boxes) provided to schools and community members through community events and educational performances by Captain Cleanup at schools. Reports submitted to Police (via Goodbye Graffiti database) on regular basis outlining graffiti incidents across the City. Roebourne Police charged 1 x person with graffiti related offences which occurred in Karratha, Wickham and Roebourne.
		Develop & implement the City of Karratha Litter Management Plan	<ul style="list-style-type: none"> Strong participation in the Bucks for Bags community litter program throughout the year. <ul style="list-style-type: none"> 451 volunteers 12 cleanup events 4,202 bags of rubbish collected \$25,072 paid to participating community groups

			<ul style="list-style-type: none"> – Toxfree generously supported the City's litter management programs, through free supply, delivery and collection of 13 skip bins. – 2,000 Traveller Litter Kits (comprising 2 x rubbish bags, car litter bag and disposable ash tray) compiled and distributed to caravan parks and Karratha Visitor Centre and are available free for visitors to the area. – Rangers team are working with Mawarnkarra Health Services Environmental Health team to assist residents clean up around their residences. Residents are provided with resources to conduct clean-ups under guidance of MHS and City Rangers. – Seven ICARE (Industry Communities Against Rubbishing our Environment) clean-ups conducted along designated routes by participating industry groups.
		Implement Crime Prevention Through Environmental Design (CPTED) principles for community facilities	<ul style="list-style-type: none"> – Carpark lighting has been installed in the Roebourne PCYC carpark. 2 local suppliers engaged to complete work which was finalised in May 2017. – CPTED training delivered to key City personnel, who can implement CPTED principles as part of their core business in and around community facilities (as a crime prevention tool)

2. Partnering for a Safer Community

Goal: To strengthen existing and establish new partnerships which enable collaborative and effective approaches for addressing community safety.

Ref ID (Strategic Community Plan 2016 - 2026)	Objective	Action	Activity Notes
1.b.3	Improve communications between key agencies to facilitate the regular sharing of information	Formalise groups of reference agencies to contribute to Steering Group meetings on a regular basis	<ul style="list-style-type: none"> Representatives from Karratha City Shopping Centre, Landcorp, WA Police Youth Crime Intervention Officers, City Youth Services have attended meetings regularly to contribute to community safety discussions and issues.
		Establish a communication protocol to respond quickly to negative feedback or community sentiment	<ul style="list-style-type: none"> The Housing Authority provided written clarification and a clear process to formalise channels of communication and information exchange to address issues around housing authority properties. The Safer Communities Partnership Communications Strategy has been developed and is used to drive key community safety messaging and provide information to the community using multiple communications tools and channels.
1.b.3	Identify and support partnerships that promote positive community outcomes	Participate in relevant externally driven community wellbeing and safety initiatives	<ul style="list-style-type: none"> Working with Police and local Ministers Association to progress implementation of the Street Chaplains program (an outreach program tailored to community needs). Strong interest for community volunteers, with progression towards implementation October 2017. Partnered with The Youth Shed, to deliver the 'Bike Rescue' program, which provides mentoring & outreach engagement for 'at risk' male youth, using bike mechanics as a vehicle. 12 male youths started the program, with 7-8 regular attendees coming each week. Some issues were identified, but overall participation and engagement by attendees has been positive. These learnings will be integrated into future programs. Attended and participated in externally driven partnership group meetings including the West Pilbara Liquor Accord meetings, West Pilbara Alcohol and Drug Management Group and Pilbara Industry Road Safety Alliance meetings.
1.b.3	Support WA Police with regular communication activities	Contribute to the development of communication material	<ul style="list-style-type: none"> SCP activities and key messaging has been disseminated via social media on the City of Karratha and Pilbara Police social media pages and regular media channels. Several short promotional videos have been produced 'in-house', which have generated a spike in SCP interest.

3. Communications and Promotion

Goal: To create awareness within the community on safety & crime prevention initiatives

Ref ID (Strategic Community Plan 2016 - 2026)	Objective	Action	Activity Notes
1.b.2	Increase public awareness of community safety initiatives	Review Cleansweep Taskforce brand	<ul style="list-style-type: none"> Review completed. Focus will now shift to promotion of the Safer Communities Partnership brand, associated strategies & activities.
		Implement Community Safety Partnership Communications Strategy	<ul style="list-style-type: none"> SCP Community Safety Survey conducted in November / December. Results have been analysed and used to determine priorities for the SCP for the forthcoming year. Stronger presence in social media of SCP activities and key points. Branded promotional collateral developed to support activities including rollup banners, flyers and promotional products
1.b.2	Increase public awareness of crime prevention and community safety reporting functions	Promote reporting functions available to community	<ul style="list-style-type: none"> The Online reporting platform (Report It) has been developed and is now live. Community members can submit reports as & when they see matters that need addressing such as graffiti or are referred to the relevant agency to address the matter. A full promotional campaign is being developed to promote the release and use of Report It.
		Improve web presence of community safety initiatives on City's web page	<ul style="list-style-type: none"> The SCP web page has been reviewed and amended, with more detail on current programs and initiatives. The page is more interactive, with links and visuals incorporated into the page.

4. Community Action, Connection & Involvement

Goal: To engage and collaborate with the community to implement effective programs to address crime prevention and community safety

Ref ID (Strategic Community Plan 2016 - 2026))	Objective	Action	Activity Notes
1.b.2	Increase awareness and community participation in crime prevention and community safety initiatives	Develop relevant community safety campaigns	<ul style="list-style-type: none"> – Implemented the National Bike Register to assist Police to prevent bicycle theft, identify offenders on stolen bicycles whilst on patrol and assist return property to rightful owners. – Partnered with Northwest Honda and Karratha Motorcycles to supply quantities of security devices and motorcycle locks to the community at heavily subsidised prices – Burglary cocooning flyer developed and used by Police to promote reporting of suspicious activity and community awareness of burglary offences being committed in the area and provide information on crime prevention methods (distributed within small radius of the offence location) – Installation of a 'school drop off zone' at Baynton West Primary School to address traffic congestion, parking and road safety concerns around the school
		Develop relevant community education campaigns	<ul style="list-style-type: none"> – Captain Cleanup conducted 21 educational performances on graffiti and litter, recycling and illegal dumping at 6 primary schools and 6 early learning centres to approx. 1,900 children. He also completed 2 performances at the Karratha Shopping Centre – Participated in the Dampier and Karratha Australia Day Love Where You Live Expo's, with assistance from Police and Ranger personnel. Very poor attendance at Australia Day activities and Expo in comparison to previous years due to impending cyclone event (on Blue Alert).
		Promote Crime Prevention Through Environmental Design (CPTED) principles in the community	<ul style="list-style-type: none"> – CPTED (Crime Prevention through Environmental Design) training sessions and community forum for implementation of CPTED principles within community was held in October 2016. Community forum cancelled due to zero community participation (despite some community registration). Approx. 30 people attended the full day training session, which included reps from Woodside, Rio Tinto Sodexo, local real estate agencies & City of Karratha. – A CPTED 'Self-Assessment' form is available through the website for community members to undertake assessments at home.

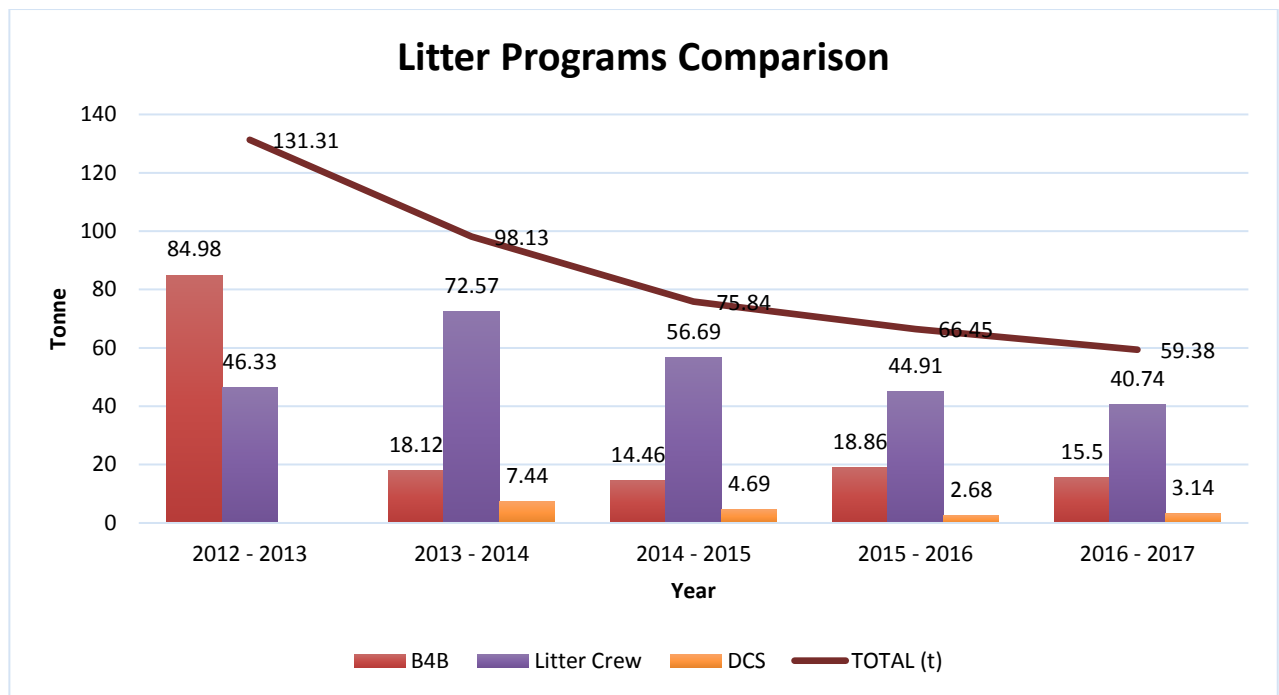
5. Governance

Goal: To engage and collaborate with stakeholders to facilitate Partnership goals

Ref ID (Strategic Community Plan 2016 - 2026)	Objective	Action	Activity Notes
1.c.3	Manage the Safer Communities Partnership within the Terms of Reference and to City business standards	Members meet on a regular basis	<ul style="list-style-type: none"> – Nine Safer Communities Partnership meetings were held throughout the year at monthly intervals. Three meetings were postponed due to inability form a quorum and generally conflicted with peak holiday periods.
		Document activity and outcomes of SCP actions	<ul style="list-style-type: none"> – Monthly and quarterly reports on actions (from operational plan) submitted to SCP members. Meetings documented as per Terms of Reference.

Key Projects & Performance

- Following the results of the 2015 community safety survey, the majority of programs implemented across the 2016/2017 year focussed on installation of infrastructure, education and diversion programs to assist in crime prevention and reduction of anti-social behavior and included the following:
 - Partnered with the local Ministers Association to establish the Street Chaplains program in Karratha and Roebourne/Wickham to work with Police and at-risk youth afterhours. This program is expected to be in operation from October 2017.
 - Partnered with The Youth Shed to deliver the 'Bike Rescue' program, a diversionary program focused on engaging with at-risk male youth, by utilising bike mechanics as a tool.
 - Development of the 'Report It' platform to encourage community members to report issues to the relevant authority to assist in community safety and crime prevention (broken street lighting, petty crime, graffiti, suspicious behaviour, disruptive neighbours) all contribute towards making a community feel unsafe.
 - Partnered with two local businesses to enable community members to purchase motorcycle locks at heavily subsidised rates to assist in reduction of motorbike theft.
 - Captain Cleanup conducted 21 educational performances on graffiti and litter, recycling and illegal dumping at primary schools, early learning centres and the shopping centre to approx. 1,900 students.
 - To assist Police identify stolen bikes and their relevant owners, the National Bike Register program was implemented. The Register enables bicycle owners to log contact and bicycle details including photos on a secure database, which can be accessed by Police to ascertain ownership. Application of tamper proof stickers and UV marking of property is promoted.
- Results from the 2016 Community Safety Survey (conducted in November/December 2016) revealed the following:
 - There was a noticeable positive shift in opinion on how safe community members felt in the City, with over 75% of the community feeling the City was a safe place to live (compared to nearly 47% in 2015).
 - Fifty-five per cent of people believe the City is the same or safer place to live compared to the last year.
 - Trending towards perception that crime is decreasing – 61.9% of people thought the crime rate was high or very high compared to 83.6% on the previous year
 - Community members identified that streets, footpaths and underpasses were the key locations where they felt unsafe, and this was primarily due to poor lighting and antisocial behavior in these locations.
 - Just over a third of people who had been a victim of crime did not report the offence to Police, primarily because it was a minor matter of low value, due to their own fault (didn't lock up) or didn't want to waste Police resources.
 - Results of the survey have been used to assist in development of community safety strategies in the 2017/2018 Safer Communities Partnership operational plan and longer term planning. Footpath lighting and active promotion of the community to engage with relevant authorities to report issues will feature prominently.
 - Brand recognition in relation to the Safer Communities Partnership dropped 10% to 31.1%. This is attributed to the rebranding from the Cleansweep Taskforce to Safer Communities Partnership. This drop was anticipated. The result may have been different if the survey question also referenced the Cleansweep Taskforce during the branding transition. By only referencing the Safer Communities Partnership, the survey result provides a clear baseline on awareness of the Partnership for future survey results.
- A comparison of various litter programs shows a 55% reduction in total tonnages of litter collected through the Safer Communities Partnership supported programs (Bucks for Bags, iCARE and Department of Corrective Services community work program) and the Waste Services 'litter crews' from 2012/13 to 2016/17. There was a 10.6% reduction in amount of litter collected on the previous year.



- Hours dedicated towards graffiti removal have reduced significantly from 2011/2012, though reductions have been much smaller in the last few years with only a 6% reduction in 2016/2017 from the previous year.

